

We are still operating on reduced opening hours:

Retail: Monday-Sunday 7am-8pm

Post Office: Monday-Saturday 9am-17:15

- Maximum 5 customers in the shop at one time + 1 in Post Office. There will ALWAYS be someone on the door to count in and out - the majority of the time this will be Mandy or Vicki, so you'll have some great entertainment whilst queuing too!
- Our maximum in-store numbers is being reviewed at the moment and may go lower within the next week if we're still having social distancing issues.
- Please follow the arrows on the floor towards the till and do not go down aisles that have a red X at the end of them.
- The door next to the Post Office is the WAY IN. The door closest to the chippy is the WAY OUT.
- Please keep your eye out in the small window next to the entrance door for any important notices.
- In the next few days, we'll be marking the floor on the precinct to ensure you're safe whilst queuing. Please adhere to this.
- Please stay 2m away from other customers and colleagues at all times. We want to be the safest place in Holmes Chapel for you all to shop!
- Due to the proximity of our tills, there will only ever be one person behind the counter on the retail and Post Office side to maintain the distancing between colleagues. This may make your wait a little longer than usual.
- Alongside gloves and till screens, we will be wearing visors soon to enhance our protection.
- We will have to close the store for no more than 20 minutes to see in chilled deliveries. This will allow us to work the delivery in the allotted time without breaking social distancing guidelines. Our delivery days are Tuesday, Thursday, Saturday and Sunday.
- We are no longer selling Scratchcards for the foreseeable future.
- Please continue to pay contactless wherever possible. The limit has now been raised to £45.
- Following a brief period of not being able to take on new news accounts, we are now able to start new deliveries again in certain areas of Holmes Chapel that we already deliver to.
- All baskets will be wiped down with antibacterial wipe / spray between customers.
- The ATM is wiped clean between each customer. Don't be concerned if the buttons are a bit damp! 😅
- Card payment pin pad is wiped clean immediately after each customer.

Our policy at the till is:
We'll step back as you put your goods and bag on the counter.
You then step back as we scan.
We'll then step back as you process the payment. (CONTACTLESS MUCH PREFERRED!!!)

PLEASE SHOP AS INFREQUENTLY AS POSSIBLE.

All the above is designed to give you the safest shopping experience and to keep us, the
keyworkers, as safe as possible too.

The guidelines and policies above are taken and adapted from government guidelines and
anybody not following our rules will be banned, for the safety of colleagues and other, rule-
abiding customers.

STAY HOME.
PROTECT THE NHS.
SAVE LIVES.

Food, Stationary, Post office

H/C 544514